



Dear Cal Elite Customers,

We are sorry to inform you that we will be suspending all programming at Cal Elite through March 31st. This time period may be extended. We had hoped to avoid this - but feel compelled to stay in alignment with the responses of the greater community to play our part in reducing the risk of exposure. Our number one priority is the health and safety of our children, families and staff. Stay well.

We are aware that the Coronavirus is affecting many of you and is creating financial hardship as well. This will be a very difficult challenge for us at Cal Elite. We are a family owned and operated business and this will have an unprecedented negative impact on our business and our employees. Operationally, the best thing that you can do to help Cal Elite survive this challenge is to be willing to do make ups for the classes that are missed during our closure. We can and will ensure that your child is able to make up any and all classes missed. We can also apply the make up credits to camp, parents' night out or other classes. If this is not possible, we can issue credits to your account and your next billing will reflect a credit for any classes missed due to closure. For obvious reasons we hope to avoid this as a 'rush on credit will reduce our ability to meet our financial obligations to our staff, mortgage, insurance etc.

All billing will be suspended. We will not be sending out our regular billing this week and will not be billing anyone until we are able to run our classes again. Essentially, we are asking everyone to just sit tight with this until our community and our classes at Cal Elite can return to normalcy.

Thank you for your support in this difficult time. We will surely miss all of you in the upcoming weeks.

Cal Elite Kids